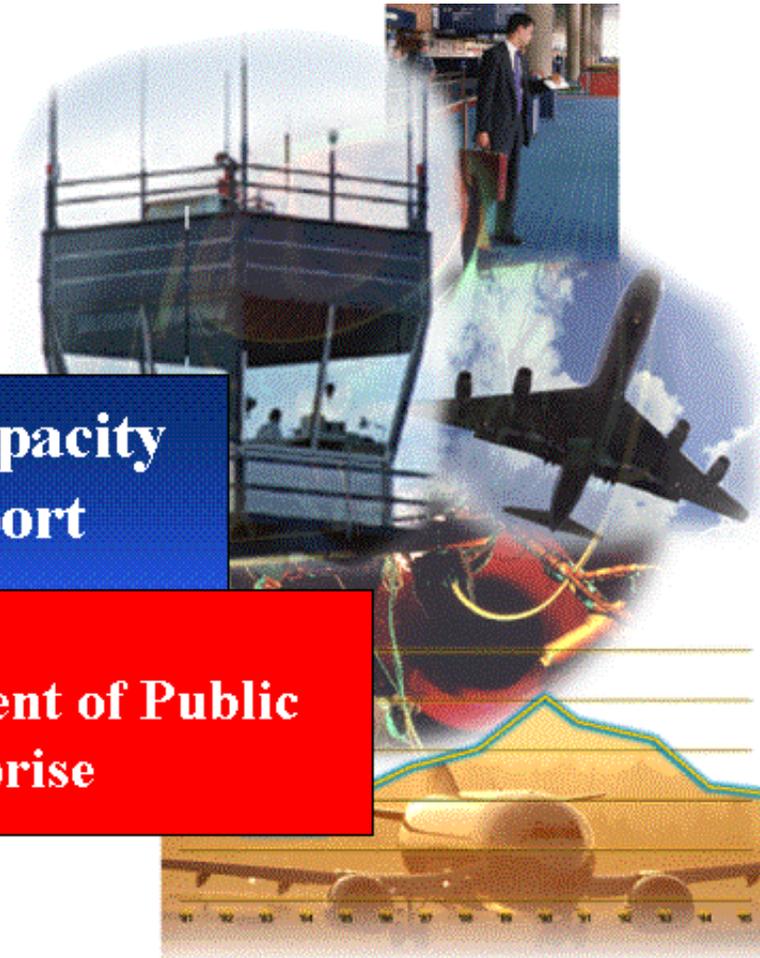


Assessment of Capacity of Dublin Airport

For
**Irish Department of Public
Enterprise**



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1. Executive Summary

The Irish Department of Public Enterprise has requested an in-depth study of the capacity of Dublin Airport in order to assess the request of Aer Rianta for designation as a fully co-ordinated airport under the European Commission Airport Slot Allocation Regulation 95/93. As an initial action, Airport Co-ordination Limited (ACL) has been appointed Co-ordinator to work with Aer Rianta and the airlines to manage demand and capacity at the airport.

In order to establish the extent of current or immediate congestion, SH&E has undertaken a number of investigations of the individual components of the airport system, taking into account growth potential and the efficient running of the whole airport system. This has necessitated analysing complex facilities and processes and relying upon information provided by Aer Rianta, ACL, the airlines and other users. SH&E has made every effort to use this data accurately and in good faith. However, as with much airport data, great care is necessary in arriving at precise conclusions because of the interpretation of data or the way in which they are recorded. It is possible that there may be some revision to the findings in the course of the review by the main stakeholders in the process. The results of this investigation are outlined below:

Runway/air traffic control: there is no clear indication of airspace congestion and the Dublin traffic management area is independent of any other major airports. For scheduling purposes, Dublin is best considered as having a single-runway. The movements limit is lower than some 'best practice' single-runway airports, with a maximum of 40 movements per hour and 38 per hour in a two hour period. In the past there has also been a constraint regarding the ability of aircraft to clear the runway. However, the addition of a Rapid Exit Taxiway (RET) has helped to overcome this problem. SH&E believes that, with the adoption of 'best practice' runway management, the limit might be raised to 44 movements per hour.

All these calculations exclude business aviation and other non-transport flights. Currently these make a small contribution to peak hour congestion. Tighter regulation of permissions could be required in future.

An examination of demand for landings and take-offs in summer 2001 shows a requirement exceeding 40 movements per hour. This in itself is not to be a reason for full co-ordination because

- a) the actual operated movements is often lower than initial 'bids' to the co-ordinator
- b) under 'co-ordination' airlines can agree to swap and/or move timings from peak to offpeak.
- c) Dublin has a more 'homogeneous' aircraft mix compared with airports such as Gatwick and Manchester, which achieve higher productivity from one runway. Both these airports have been studied by the Irish Aviation Authority (IAA) with a view to adopting some of their procedures.
- d) based on this examination, the current declared capacity of 40 movements per hour could be raised to 44.

Stands/Apron: there is some uncertainty as to the usage of stands because of the way the statistics are compiled. The data Aer Rianta has provided on stand occupancy does not support, in terms of the overall number of stands, the existence of serious congestion, but it indicates some specific difficulties. From evidence provided by

Aer Rianta, we have reached the following conclusions:

- q There could be a shortage of widebody stands from about 2002 period and thereafter, assuming what we believe to be a 'worst case' demand scenario.
- q There are, however, sufficient stands for the next 3-4 years if a higher level of remote stand usage and bussing of passengers is accepted.
- q There is a potential conflict regarding the long standing agreement of airlines to have automatic access to a number of contact stands.
- q There has been a shortage of suitable stands and subsequent delays perhaps because of a lack of flexibility in the stand allocation system, and inadequate stand management decision aids.
- q There is adequate land for the construction of more stands if Aer Rianta wishes to do so, but if these are to be contact stands they would need to be part of a major terminal extension, such as the proposed Pier D, or a new terminal complex on a new site.

It cannot be stated categorically that there is a genuine shortage of stands. However there is an issue of quality of service. In summer 2000, about 20% of non-Ryanair movements were 'bussed'. However, given that there are no more contact stands expected to be built, the level of bussed movements could grow to 30% by 2004, even assuming better management of stands. Although this implies a lower quality of service, it is not a matter that can be addressed through the coordination process unless the total number of stands is inadequate to meet demand.

Terminal: there was severe congestion in the terminal in summer 2000, due to the continued rapid growth in traffic and, more importantly, the construction of the 6 bay check-in area. On the basis that the work is concluded by next summer, we can draw some conclusions regarding the historic 'pinch points':

Landside check-in should have adequate area for the volume of passengers at peak times as well as adequate desks. The CUTE system that Aer Rianta has implemented, once adopted by most airlines, will increase the efficiency and throughput. However, there is a serious question regarding the impact of the refurbishment of the old check-in area, if it is to go ahead. Given the problems associated with the development of the 6 bay, there should be an impact and management plan to avoid a repeat of the serious terminal congestion of summer 2000.

Security has adequate channels although careful attention will have to be paid to 'off peak surges' such as early morning outbound charters where, reportedly, too few channels have been open or airside access denied to passengers.

Dublin has open gate rooms and there is potential for congestion in some areas, particularly Pier A gates where passengers wait to board Ryanair flights on stands 10-12. Making the waiting area deeper by using more of the space in the old terminal building might alleviate this.

There has been some congestion in airside arrivals because passengers from Piers A and B have to cross those from Pier C en-route to baggage reclaim. This has been compounded by the construction work for the 6 bay. This work will soon be completed and the problem solved.

Overall Conclusions

The decision to designate Dublin airport as co-ordinated and to appoint ACL as the scheduled co-ordinator is fully justified. The success of this operation will be secured through the following actions:

- q Airlines behave responsibly in assisting ACL to spread the air transport movement (ATM) peaks;
- q The Irish Aviation Authority is prepared to adopt procedures which increase hourly runway capacity (in particular adopting a 3 mile aircraft separation)[1];
- q Work on the terminal is completed and the refurbishment of the old check-in area does not adversely affect the running of the terminal.

We believe that these conditions can be met and that if they are, 3-4 years growth may be possible before there is insufficient slack in the system to allow self-management. This assumes that traffic grows by the 'baseline' Aer Rianta projection. If growth continues at the rates experienced in the recent past, capacity could be reached as early as 2002.

Beyond this there will be a need for firmer and more prescriptive control. However, in the intervening period, if the airlines cannot demonstrate the ability to comply fully with ACL under 'co-ordination' then 'full co-ordination' will be necessary. It is recommended that there is a review of the success of self-management by, at the latest, June 2001 (and each subsequent June), in order to manage a transition to full co-ordination before the November scheduling conference, if it is deemed necessary.

The Regulation provides for a rapid transition to full co-ordination as the Member State can designate an airport as fully co-ordinated if a thorough capacity analysis "...does not indicate possibilities of resolving the serious problems in the short term...". Furthermore, the Regulation provides for full co-ordination to be applied at certain periods or even to be lifted, thereby offering two alternative options.

As a note of caution, we must point out that at any airport, even with full co-ordination, there may still be serious congestion and poor quality of service at peak times because of unexpected problems and surges in demand. At airports like Dublin, which are operating near their absolute maximum capacity, this is highly likely.

2. Introduction

2.1 Background to our Study

The Irish Department of Public Enterprise has requested an in-depth assessment of the capacity of Dublin Airport in order to assess the request of Aer Rianta for designation as a fully co-ordinated airport under the European Commission's Airport Slot Allocation Regulation 95/93. This requires an independent assessment of the capacity of the airport to decide if there are periods when capacity problems occur and to determine whether and on what time scale solutions to these problems can be implemented. Consultation with the air carriers using the airport and with the air traffic control authorities is also required under Article 3(4) of the Regulation. Only if there appear to be no short-term solutions to the capacity shortages may the airport be designated as fully co-ordinated. The study is required to provide a capacity assessment to comply with Article 3(3) of Regulation 95/93.

2.2 Current Position at Dublin Airport

Dublin is the home base of Aer Lingus and Ryanair. It is the major access point for air passengers to and from Ireland. It has a vital social and economic role. The extent to which it is congested and the treatment of this congestion are a matter of grave concern for airlines, passengers and the wider Irish economy.

The rapid growth at Dublin in recent years has placed significant strains on its facilities. However, the capacity provided by the full extension of Pier C and the recent opening of the 6 bay extension should have greatly eased pressure in the terminal area. With the exception of North American traffic, there is potentially considerable operational flexibility in the areas to be used for the processing of the bulk of passengers.

However, the matter is complicated by commercial considerations: For example, Ryanair has a preference for gates with contact stands but no air bridges, while other carriers prefer to offer a higher level of service and use air bridges. On the major Heathrow route, British Midland has opted for Pier C and Aer Lingus has concentrated on A and B.

Terminal and gate allocations affect stand allocation, and there are further factors that reduce the level of homogeneity. In addition to differences in the size of stands, with relatively few being designed for wide-bodied aircraft operating transatlantic services and some charter flights, some stands are adjacent to the terminal building and some are remote, requiring the use of buses for access of both passengers and air crew. Most airlines prefer the use of contact stand for reasons of cost, operational convenience and customer service. Added to this is the fact that some contact stands have air bridges while others do not.

The majority of aircraft movements at Dublin Airport currently use the main runway, although the airport also has a crosswind runway and another short runway for turboprop operations. The addition of a fast exit from the main runway has increased capacity, but it will be important to understand and assess the hourly capacities declared by the Irish Aviation Authority, which appear to be lower than those applied at other airports with a single (principal) runway. Currently, Dublin Airport still

has a material number of non-commercial operations by general aviation, corporate and military aircraft which can have an impact on peak hour congestion.

2.3 Difficulties Encountered in Summer 2000 and the Appointment of ACL

The perception of the airport and the view that full co-ordination is required is driven largely by the problems of summer 2000. This period saw extreme congestion in the terminal (landside departures and airside arrivals) and on the stands. To a large extent, this congestion was due to a number of temporary infrastructural and organisation factors including:

- q The development of the 6 bay extension, which meant that there was construction work cluttering the terminal
- q Inadequate check-in capacity prior to the opening of the new area
- q Building work intruding on the area at the end of the baggage reclaim belts
- q Inadequate baggage reclaim belts prior to the opening of the new area
- q Delays as arriving aircraft waited for contact stands
- q Delays as ground service equipment reached the aircraft

Some of these problems were due to the development of the 6 bay terminal extension that is now complete. Others, such as the access to stands are an organisational issue and will continue into summer 2001 unless urgent action is undertaken.^[2] For example there were large numbers of passengers crossing each other to reclaim their bags^[3].

A further difficulty was the use of Dublin by a number of 'uncoordinated' charter airlines. The most prominent was Blue Panorama, which, it is alleged, made inadequate ground arrangements and timed their flights to arrive in the peak hours. The resultant confusion and disorganisation added to the overall impression of an airport that was operating beyond its capacity.

The groundhandlers reported a lack of efficient organisation in summer 2000 that meant that they and many passengers had to endure a poor quality of product in the airport. There is consistent anecdotal evidence of insufficient staff on security and passport control, ineffective or misleading flight information displays and access to the airside being closed to early morning charter departures. It has to be stressed that these reports have not been substantiated. Even if they are true, they do not lead directly to the conclusion that full co-ordination is necessary. As with many other aspects of 'congestion' at Dublin Airport discovered in the course of this study, the answer may lie in the completion of building works and a review of procedures/investment in airport management tools.

As a preliminary step to alleviate the situation, ACL were appointed by the Ministry for Public Enterprise as co-ordinators and they have acted on behalf of Dublin at the November 2000 scheduling conference. Prior to the conference, there was some excess demand over capacity, based purely on runway slots. One of the main

Description of runways, navigation aids and distances

objectives of ACL's attendance at the conference was to reach agreement with the airlines to match demand to supply. There are already some concerns regarding the degree of airline's cooperation which reinforces the need for a regular review of self-management.

Generally, the experience of congestion is one of the driving forces towards full co-ordination. In order to ascertain the extent to which this is necessary, SH&E has undertaken an evaluation of the components of the airport system. We have assessed the following situations:

- q Capacity constraints if the airport infrastructure/management is as of today
- q The impact of some proposed changes
- q Projecting the growth for a 4 year period

These will be used as the basis for assessing the need for full co-ordination.

2.4 Traffic Growth and Projected Demand

Dublin Airport is expected to handle 13.8 million passengers in the year 2000. There has been considerable growth from the 10.3 million handled in 1997. Most of the passengers are either on UK routes (54%) or other European (32%). The airport has around 100,000 tonnes of cargo flown in dedicated cargo aircraft plus considerable cargo in the belly of passenger aircraft. The number of widebody aircraft used on cargo services is already significant and is expected to increase.

Traffic growth is expected to slow markedly, according to forecasts made available to us, in the next four years to an average annual growth of around 5%. The main growth areas in percentage terms are expected to be southern European charter and transatlantic. However, these are relatively small flows and the main volumetric growth will come from UK and European scheduled routes. Table 1 shows the expected change in demand levels by route area.

Route Area	2001	2002	2003	2004
London	5	5.3	5.5	5.7
Other UK	3.3	3.5	3.7	3.9
Northern Europe Scheduled	1.6	1.7	1.8	1.9
Southern Europe scheduled	1.5	1.6	1.7	1.8
Southern Europe Charter	1.7	1.8	1.9	2.1
Transatlantic	1	1.1	1.1	1.2
Other International	0.18	0.19	0.21	0.24
Domestic	0.68	0.73	0.76	0.81
GA and Cargo	0.013	0.014	0.014	0.014
Transit	0.17	0.17	0.18	0.18
Total	15.2	16.1	17	17.9

Table 1: Dublin Passenger Traffic Forecasts until 2004 (passenger millions,

The above are 'central' forecasts . Upper and lower forecasts also exist.

Source: AerRianta

3. Investigation of Runway Usage and Potential Congestion

3.1 Basic Description of Runway

Dublin Airport has three operational runways. The main runway 10/28, is 2637m in length. The second runway, referred to normally as the crosswind runway 16/34 is 2072m long. The third runway, 11/29, is 1357m long. Attachment 1 shows the location of these runways.

The figures below show the current level of demand and the projected level of demand in summers 2001 and 2004.

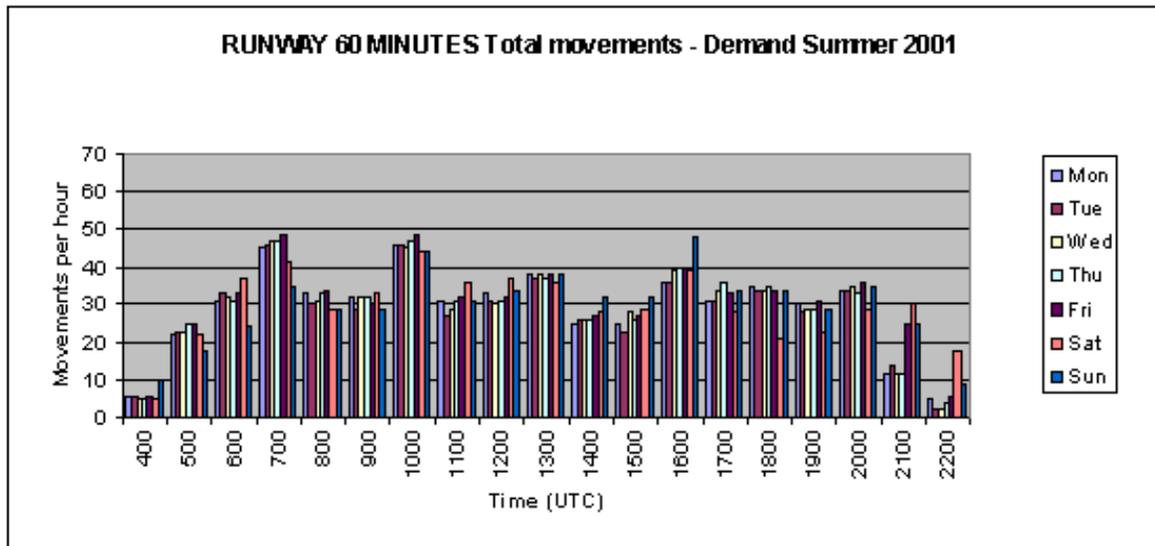


Figure 1: Runway demand and capacity summer 2001

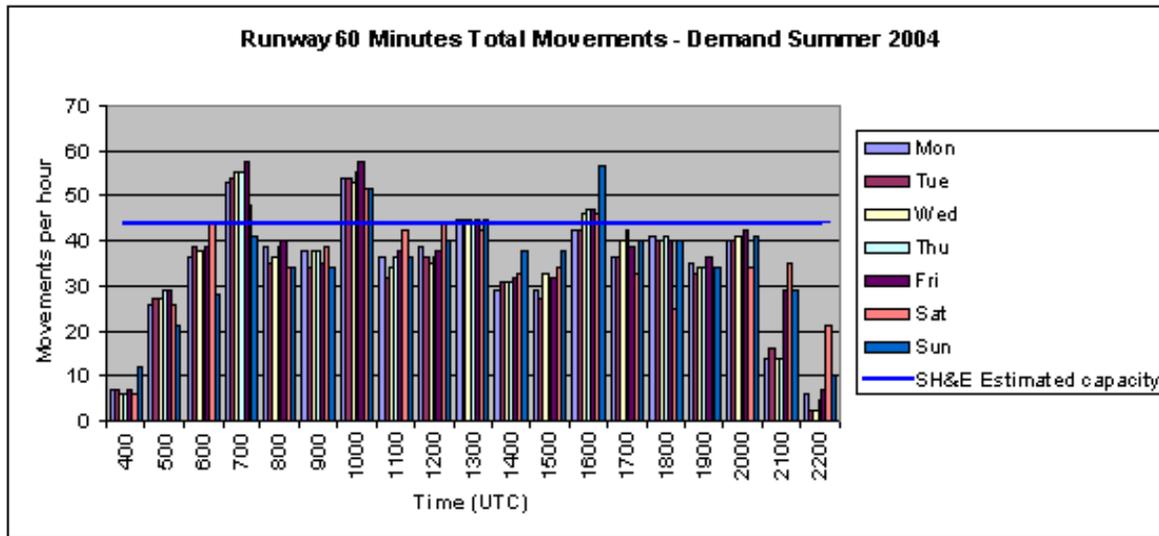


Figure 2: Runway demand and capacity summer 2004

It can be seen that, in summer 2001, demand occasionally exceeds the one hour declared limit of 40 (requiring some re-timing). However, the hours either side of these peak hours have significantly less demand. This means that few flights have to be re-scheduled by more than 30 minutes. By 2004, there will probably be occasions where much greater changes from the preferred timings will be necessary in order to stay within capacity limits.

The ACL coordination process in practice works with 15-minute periods. Because of the 'bunching' of demand around particular timings (e.g. on the hour), considerable, but minor, changes are required to meet the 15-minute capacity constraints.

In addition, there are separate constraints of 24 movements per hour within the overall total for arrivals and departures. In principle, this could be more constraining than the overall limit but we do not believe this to be the case in practice. The IAA has indicated that there is flexibility in this regard.

While ACL have been generally successful in matching the 2001 demand to the available capacity, there has already been some difficulty in achieving the required schedule adjustments. The task will become progressively more difficult as the scale of the re-timings increases, leading to an eventual need for full coordination. This point will arrive sooner if traffic growth exceeds the base forecast.

3.2 Examination of Possible Constraints and Potential for Increasing Capacity

As at most busy airfields, there is a mix of traffic into and out of Dublin in terms of speed and size of aircraft. Data supplied by Aer Rianta showed that over 80% of the movements were by medium sized aircraft, this should be conducive to a relatively high movement rate because a standard wake vortex turbulence separation for medium category aircraft could be applied. Aer Rianta acknowledge the need for an education programme with ATC and airlines on runway occupancy and cooperating with Eurocontrol in this matter.

Although Dublin has the potential to be at the higher end (relative to other airports) of movement rate from a single runway, there are several inhibiting factors:

q Runway 28 was limited therefore until March 2000, aircraft were not able to exit the runway quickly, and therefore each aircraft had a high 'runway occupancy time' thereby reducing the overall number of achievable movements. This has been resolved to some extent by the construction of a Rapid Exit Taxiway (RET). However the RET is shorter than those found at many other airports and exiting is still somewhat slower than it could be.

q Airlines are not using the airfield efficiently. For example aircraft do not always enter the airfield efficiently, lack of training or awareness has led to a low general reaction time (for instance, departing aircraft do not enter the runway and take off as quickly as they could).

As a result of the opening of the new RET in 2000, aircraft are now able to exit more quickly and this should make possible an increase in declared capacity. When coupled with a reduction in separations, this should make possible a progressive increase in capacity over time up to around 44/45 movements per hour. The experience of other airports is that the achievement of higher runway utilisation is a gradual process. Dublin may increase its rate faster because it can learn from other airports which have already been through this process.

A number of major airports, including Gatwick and Heathrow, have benefited from an energetic education programme on runway occupancy times. A study by BAA showed a wide variation in pilot response to line up and takes off clearance, plus ground landing roll and runway vacating. SH&E is of the opinion that a survey at Dublin would quickly determine if a similar programme would benefit overall efficiency and productivity. The IAA have agreed that adoption of best practice would make it possible to achieve sustainable rates of 44 movements per hour.

3.3 Taxiways

The airfield is well equipped with a taxiway system which includes the old main runway 05/23 but with limitations. The taxiway system for the main runway allows for a continuous flow of departing and arriving traffic with a possible bottleneck for aircraft requiring the full runway length when runway 10 is in use. Similarly, line up on the runway 16 has to be correctly sequenced by ATC due to the absence of a holding bay area.

Although aircraft departing on runway 28 have a short taxi from the apron 1 (see attachment 1) there is no holding bay to allow an aircraft to pass although several access points provide opportunities for efficient routing. However, the taxiway system does not present a current or potential constraint.

3.4 Conclusions

There have been major improvements in infrastructure and procedures which have increased the movement rate at Dublin.

With the joint action and commitment of IAA and airlines, SH&E consider a rate of 44 movements per hour is possible based on runway 28. Figures 1 and 2 show the expected usage for 2001 and projected to 2004 [4], which indicates that, under operating conditions similar to those at other comparable airports, there should be adequate runway capacity over the course of a day. There will, however, be a requirement for the airlines to agree to move some activity from or within the peak hours.

There is no evidence of any immediate constraints from taxiways and holding areas. The optimised procedures described above and in the appendices could mean that full co-ordination is not required until 2005, provided there are no serious problems in other parts of the terminal. This is based on the Aer Rianta 'base' forecast. A forecast more in line with past growth would bring this date forward to about 2003.

Attachment 1

4. Investigation of Stand Capacity and Potential Congestion

4.1 Description of Available Stands

A shortage of positions, or stands, where aircraft can load or unload passengers or cargo can be a major constraint.

Aer Rianta declared a capacity in 2001 of 26 wide-body plus 32 narrow-body, giving a total of 58 if all the wide-body stands are in use. This rises to 65 if all stands are occupied by narrow bodied aircraft.

The stands can be divided between 'contact' and 'non-contact'. By 'contact' we mean stands that can reasonably be accessed by passengers without the use of buses. We have defined these as being all those numbered between 8 and 47 inclusive on the layout plans supplied by Aer Rianta. The distinction is significant because all airlines prefer contact stands and some, we understand, insist on them. If narrow-bodied aircraft occupied all contact stands the total availability would be 30 [5].

Description of runways, navigation aids and distances

With maximum wide-bodied use (11) we estimate that the total would decline to 24 and with an 'average' degree of wide-bodied use (equivalent to 10 wide-bodied occupancies for the airport intotal) the total availability would be 7 wide-bodied plus 21 narrow-bodied giving a total of 28.

It is not possible to give a single figure for the stand capacity at Dublin Airport. This is because the total number of stands available depends on the aircraft mix and on the degree to which standards of service can be downgraded through use of inconveniently sited stands.

4.2 Projected Usage and Constraints

Attachment 2 shows the locations of the numbered stands and the restrictions in force on stand usage. Table 2 sets out the availabilities described above. Table 3 shows the expected demand against the available capacity.

Attachment 2

Type of Stands	All narrow bodied	Max wide bodied	10 wide bodied
Contact	30	24	28
Non-Contact	35	34	34
Total	65	58	62

Table 2: Stand Capacity (Number of Aircraft that can be accommodated)

Source: SH&E

No. of aircraft	Demand		Capacity		Excess Demand		Excess Capacity		Excess Demand		Excess Capacity	
	2000	2001	2001	2001	2001	2002	2002	2002	2003	2003	2004	2004
Total Wide Body	12	24	13	11	14	10	15	9	16	8		
Wide Body Contact	7	12	8	4	8	4	9	3	9	3		
Total Stands	38	58	43	15	44	14	45	13	47	11		
Total contact stands	24	24	24	0	25	-1	26	-2	27	-3		

Table 3: Estimated stand demand and capacity 2000 – 2004

(typical day in peak period, peak hours)

Source: SH&E based on Aer Rianta base forecast

In addition to the numbered stands there are some other parking areas. Most of these are suitable only for light aircraft but the apron extension between taxiways P1 and D2 currently used for General Aviation (GA) aircraft could be used for a number of small sized air transport aircraft. In an emergency, taxiways P1 and P2

Description of runways, navigation aids and distances could also be used for parking aircraft.

4.3 Issues to be Considered

It seems to us that there are a number of issues to be considered when comparing the stand provision at Dublin with forecast demand. These are:

- q Whether there are enough stands in total to meet forecast demand.
- q Whether it will be possible to maintain current standards, in terms of individual airlines' requirements for contact and pier-served stands, as demand rises. (This is an issue of service standards rather than coordination).
- q Whether it will be possible to meet demand for air transport stands without displacing other movements – including corporate general aviation flights.
- q Whether there are any short-term measures that can be taken to increase stand capacity in the event that demand exceeds what is currently available.

4.4 Peak Stand Demand Analysis

Aer Rianta has provided us with details listing all aircraft arrivals in July and August 2000 and December 1999. Details of all stand occupancies for the same months have also been provided. July and August traffic levels were very similar to each other, while December's were 30 % lower. (Details are given in Table 4.) Peak hours in December are likely to be closer to summer peak hours but we believe that if summer scheduling problems can be resolved, it will always be possible to resolve the equivalent winter scheduling problems.

The pattern of demand is flat (Figure 3). During August there is a difference of only 8 % between the busiest day and the average day. On the basis of this data we subjected the period 3/ 4/ 5 August to detailed analysis. This period was very busy, giving a good representation of normal operating conditions. It also included both weekdays and weekend days, which can be significant in view of different patterns of traffic both in total and in the traffic mix.

However, the relationship between stand demand and traffic levels is not simple. Peak stand demand can result from, for instance, a particular delay pattern on an average day as opposed to the sheer volume of traffic. For this reason, we believe that it would be prudent to assume that there could be a small number of occasions when stand demand was higher than shown in our analysis.

Table 4: Daily Stand Occupancies – Key Months 1999/2000

Date	Total Daily Stand occupancies (Number of aircraft)		
	July 2000	Aug 2000	Dec 1999
1	273	273	200
2	296	279	231
3	280	278	221
4	272	292	177
5	274	280	190
6	297	275	223
7	313	283	224

Description of runways, navigation aids and distances

8	283	280	216
9	285	284	230
10	277	298	238
11	276	297	177
12	266	287	182
13	285	284	230
14	287	279	222
15	287	274	228
16	292	284	243
17	281	295	243
18	272	289	177
19	281	279	191
20	291	281	220
21	304	283	212
22	278	274	230
23	275	284	234
24	284	289	196
25	284	309	37
26	282	292	169
27	304	292	218
28	307	294	209
29	270	279	223
30	267	283	232
31	280	292	142

Source:Aer Rianta

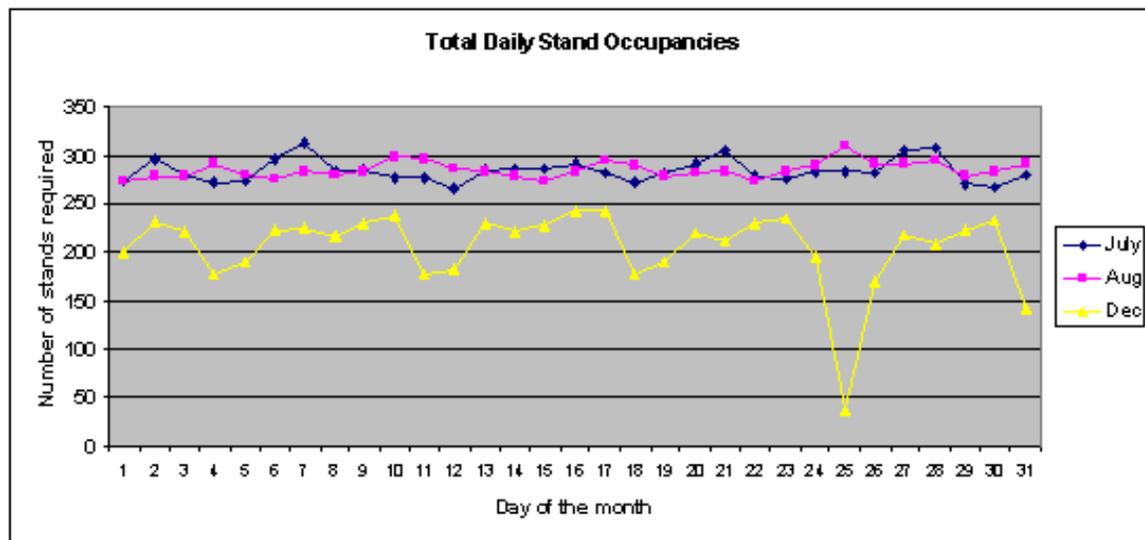


Figure3: Total Daily Standoccupancies for December 1999 and July

and August 2000

Source: Aer Rianta

An analysis was carried out over the samethree day period, 3/ 4/ 5 August, in order to cover a number of areas, asfollows:

Description of runways, navigation aids and distances

q Total stand demand by 15-minute periods throughout the operating day (defined as 0600 to 2200).

q Demand for each individual stand, giving the number of occupancies, the times of occupancy, the aircraft type and the airline.

q Average turn-round times by airline by aircraft type. We have defined three aircraft types :

- Wide-bodied, as defined by Aer Rianta. Its definition includes the B.757 in addition to all forms of twin aisle aircraft.
- Other aircraft weighing more than 10 tonnes. This covers virtually all transport type aircraft.
- Aircraft weighing less than 10 tonnes.

In addition, the detailed analysis enabled us to identify whether the stand in question was in use for a passenger aircraft or a cargo aircraft. The stands wholly used by cargo aircraft were excluded from the turn-round time analysis, as were individual utilisations that were identifiable cargo aircraft.

4.5 Detailed Examination of Stand Demand and Turn-round Times

Table 5 shows the results of a detailed analysis we have undertaken of stand occupancies on 3/ 4/5/ August 2000. The traffic has been divided between Ryanair, Air Lingus narrow-bodied, Aer Lingus wide-bodied, other narrow bodied and other wide-bodied. Stands used wholly or mainly by cargo aircraft have been excluded. These vary from day to day but are generally stands 48-68 or some from this group. Overnight occupancies have been excluded from the turn-round calculations (In this context 'overnight means a stand occupancy at midnight). A small number of extremely long occupancies have also been excluded.

Description of runways, navigation aids and distances

	Occupancies (Total number of aircraft)			Average (minutes)
	Day	Overnight	Total	
3.8.00				
FR	42	11	53	42
EINB	65	21	86	82
EIWB	4	Nil	4	75
OTNB	71	16	87	61
OTWB	8	1	9	115
Total	190	49	239	66
4.8.00				
FR	48	11	59	49
EINB	66	21	87	86
EIWB	4	Nil	4	145
OTNB	58	15	73	59
OTWB	9	3	12	126
Total	185	50	235	71
5.8.00				
FR	42	13	55	51
EINB	62	18	80	104
EIWB	5	Nil	5	169
OTNB	71	15	86	82
OTWB	15	3	18	111
Total	195	49	244	87

Table 5: Stand Occupancy 3/4/5 August 2000

Source: Aer Rianta

FR=Ryanair ,EINB=Aer Lingus Narrow body, EIWB- Aer Lingus wide body OTNB=Other airlines narrow body, OTWB = Other airlines wide body

The main conclusions from this analysis are:

- q Overall average turn-round times are between 66 and 87 minutes. The average on the Saturday(5/8/00) is much higher than on the weekdays at 87 minutes.
- q Ryanair's turn-rounds are much shorter than either Air Lingus or other airlines, at 40-50 minutes compared with 75-100 Aer Lingus narrow-bodied and 60-80 (other narrow-bodied).
- q Wide-bodied turn-rounds are much longer on average than narrow-bodied.(approximately 2 hours).

From the analysis it is clear that forecasting stand demand by application of a simple factor to runway movements could be unreliable. It is also clear that if the proportion of wide-body aircraft in the mix rises the demand for stands will rise disproportionately.

4.6 Actual Stand Demand on 3/4/5/August 2000

We have looked in detail at the stand occupancy on each of the three study days between 0600 and 1100. This shows that:

- q Aircraft parking over night causes the peak demand. Demand declines considerably between 0600 and 0700.
- q The peak demand in total is for 40 stands as shown by statistics supplied by Aer Rianta. This number, however, excludes (on Saturdays and Sundays) cargo aircraft parked for more than 24 hours. It is also potentially affected by the practise of towing aircraft from contact to non-contact stands during the turnaround. These factors could lead to the actual demand being, we estimate, 10-12 higher than shown by the statistics. There is a nominal capacity of 58 stands, assuming maximum widebody usage, although in practice, given normal levels of wide-bodied demand, capacity is likely to be 60-62.
- q The peak demand for contact stands (defined as numbers 8-47) is 24, compared with a capacity of 29 or 30.
- q We did not specifically analyse the demand for stands associated with pre-clearance of US-bound flights. These have to be pier-served and there could be a shortage of them before the onset of overall stand capacity problems.

It would appear therefore, that even given the uncertainty in the statistics and the fact that there may have been other days when stand demand exceeded the levels shown in our analysis, the overall demand is below capacity. Taking contact stands alone demand is up to 80-85% of capacity. Wide-bodied stand demand peaks at a requirement for six stands simultaneously on the sample days. This peak occurs later in the day than total stand demand.

4.7 Summary of Findings

- q The initial findings are that although there may be shortages of contact stands at peak times, overall stand provision does not present a current or short-term constraint.
- q There does not appear to be any justification for full coordination on the basis of overall stand demand for 2001. Because of uncertainties in the data relating to 2000, it is difficult to predict when capacity might be reached, but we would expect this to occur in about 2003.
- q However, there is likely to be severe pressure on contact stands in the near future. This may cause problems of allocation but is not an issue that should in itself lead to full coordination.
- q There is some pressure on contact stands for wide-bodied aircraft and as the numbers of these aircraft increase it will be increasingly necessary for them to be served by non-contact stands, with the attendant handling and passenger service implications.
- q There are wide variations between airlines in the productivity of stand usage and consideration may be given to the encouragement of more overall productivity, for example through faster turnaround times.
- q A further short-term solution might be the consideration of an extension to the terminal close to Pier A (Pier D) which may add up to 12 narrow body stands.

5. Investigation of Terminal Capacity

5.1 Description of Terminal Facilities

There is one terminal at Dublin Airport. This consists of two floors, with arrivals on the ground and departures on the first floor. Leading off from the terminal building are three piers A, B and C. All passengers are processed through common facilities. A summary of the facilities is shown in table 6

Table 6: Facilities at Dublin Airport, November 2000

Facility	Size/Capacity
Check in	146 desks
Departures Concourse	5220m ²
Passenger Search	7 x-rays
Immigration	10 desks
Baggage Reclaim	2 x 65m, 6 x 38m, 1 x 21m
Arrivals Concourse	3370m ²

Source: AerRianta

5.2 Demand and Peak Hours

The ACL study of July 1999 provides actual and forecast busy hour and annual data for 1991-1998 (Actual) and 1999-2006 (Forecast) in Table 9 of the ACL document. This shows the airport becoming gradually less peaked – as measured by the ratio of the annual traffic divided by the busy hour traffic. The ratio for arrivals rises from about 5400 in the early nineties to 6400 by 1998. For departures the ratio rises from 4800 to 5700. Data presented by BAA to the Heathrow Terminal 5 Inquiry (Document BAA 32, Table D8) is in Table 7:

The ability of the terminal to accommodate present and projected traffic levels is measured through the use of busy hour statistics. Aer Rianta uses ‘typical’ industry busy hours. With this measure 5% of annual passengers are allowed to use the terminal in hours above the busy hour when conditions are theoretically sub-standard

	Hourly Capacity*	Annual Equivalent (millions)	Ratio
Terminal 1 Domestic	1640	9.85	6006
Terminal 1 International	2400	13.07	5446
Terminal 2	1800	8.31	5357
Terminal 3	3750	11.65	3107
Terminal 4	3000	10.97	3657

Table 7: Heathrow Airport

Source: BAA

These figures indicate an extremely flat traffic pattern, as can be seen by the comparison with BAA airports given above. The forecasts assume some further peak spreading. However, on the assumption that little further spreading is likely to happen without full co-ordination. Using 1998 as a base, the figures for 1999, 2000 and 2001 would be as displayed in table 8:

Year	Annual Traffic (Millions of passengers)	Arrivals (Passengers per hour)	Departures (Passengers per hour)
1999	13.2	2050	2330
2000	14.2	2200	2500
2001	15.1	2340	2660

Table 8: Historic and projected peak hour passengers at Dublin

Source: ACL

Elsewhere in data provided by Aer Rianta the number of seats provided by hour for the peak summer weeks of 1998, 1999 and 2000 is set out. This is based on the scheduled aircraft arrival times multiplied by the number of seats on each aircraft. Table 9 sets out the peak hour and busiest two-hour data :

Table 9: Peak hour and busiest two-hour periods

	Busiest Hour (Number of passengers)		Average of busiest two hours	
	Arrivals	Departures	Arrivals	Departures
1998	2843	3035	2441	2561
1999	2963	3183	2659	2710
2000	3191	3185	2935	2975

Source: Aer Rianta

The data relate in each case to the week containing 31st July. The busiest hour is an isolated occurrence – comparable with the actual peak hour, whereas the average of the two busiest hours is more nearly comparable with the busy hour. When compared with the actual and forecast busy hour data given above, these figures indicate load factors in the busy hour of 75-80% (arrivals) and 80-85% (departures). These are consistent with the assumptions normally used in deriving the busy hour from data on scheduled seats provided.

5.3 Service Standards

Any declared terminal capacity is based on an assumption that certain standards of service will be achieved when the terminal is operating at the capacity level. There are two main components of these standards. The first is a series of standards relating to the time that passengers have to spend queuing while the various control procedures are carried out and the amount of standing, sitting and circulation space assumed per passenger. The second component relates to the number of occasions when it is assumed that passengers will suffer sub standard conditions of service when the airport is operating at capacity.

We understand that Aer Rianta uses a mix of International Air Transport Association (IATA) and BAA standards. As far as the space and time components of the standards are concerned, therefore, Dublin's conform to normal practice. The IATA standards are fairly broad, while BAA's are more detailed, but with similar bases. In calculating the number of "permitted" sub standard hours Aer Rianta uses BAA's 5% busy hour. With this measure 5% of annual passengers are allowed to use the terminal in hours when conditions are sub-standard. At Dublin given the pattern of traffic over the year, the week and the day, this 5% will consist of more than 100 individual hours. This compares with much lower numbers of hours if other measures are used such as the standard busy rate (SBR), which is the 30th busiest hour in the period in the period 16th June to 15th September

In summary we believe that Aer Rianta uses planning guidelines that will deliver standards of service in line with normal international practice.

5.4 Declared Capacity

The terminal scheduling constraint declared for summer 2001 by Aer Rianta is 3000 passengers per hour (arrivals) and 3250 (departures).

The estimated annual traffic in 2001 is 15.2 million passengers. Dividing this figure by the declared capacity of 3000 arrivals gives a factor of 5067 (i.e. the annual figure is 5067 times the hourly figure). We have benchmarked this ratio against data for other comparable airports or terminals – notably BAA – where data is readily available on the same definition of busy hour as is used at Dublin. Data presented by BAA to the Heathrow Terminal 5 Inquiry (Document BAA 32, Table D8) was as follows:

Table 10: BAA declared hourly capacities at Heathrow

	Hourly Capacity*(Number of passengers)	Annual Equivalent (millions)	Ratio
Terminal 1 Domestic	1640	9.85	6006
Terminal 1 International	2400	13.07	5446
Terminal 2	1800	8.31	5357
Terminal 3	3750	11.65	3107
Terminal 4	3000	10.97	3657

*Arrival or departure (whichever is the higher)

Source: BAA

The figures illustrate the difference between long haul and short haul ratios, caused partly by the constraints on long haul scheduling and partly by the much higher average loads on long haul aircraft [6]. Dublin, being mainly short haul could be expected to have a ratio somewhat lower than the short haul terminals at Heathrow (approximately 5000). This would suggest that Dublin will be at or close to capacity in 2001, but not overloaded. Similar data for Gatwick's south terminal in 1992, when it handled 11.8 million passengers with a one way busy hour of 2552, give a ratio of 4618. Given that Gatwick handled a significant volume of long haul traffic in that year the figure again suggests that the declared capacity for Dublin in 2001 is likely to be close to the figure for demand.

ACL analysed the summer 1999 schedule against the above scheduling limits. In doing so it used load factors supplied by Aer Rianta based on the average of the top twenty hours, applied to scheduled seats. This could well produce figures that are in fact higher than the 5% busy hour because the latter contains nearer to 100 than 20 hours. In looking at the future, however, the busy hour values could be understated because they assume a continuation of the past trend of peak spreading. This is done by assuming busy hour growth at 1% per year lower rates than annual growth. As Dublin already has an extremely flat traffic profile this could be over-optimistic. In practice the differences over a short period are small.

The impact of the terminal expansion has been assessed in broad terms using data provided by Aer Rianta. When compared with the estimates of busy hour demand for 2001 – equivalent to an annual throughput of 15.1 million passengers, the individual components have capacities that exceed demand by the amounts shown in table 11:

Table 11: Peak Hour versus Terminal Area Capacity

	Capacity	Demand	Excess	Demand	Excess	Demand	Excess	Demand
Year	2001	2001	Capacity %	2002	Capacity %	2003	Capacity %	2004
Departures								
Check in	3250	2660	22	2740	19	2890	14	3070
Concourse	4190	2660	38	2740	55	2890	49	3070
Passenger search	3510	2660	32	2740	29	2890	23	3070
Arrivals								
Immigration	2970	2340	27	2410	24	2540	18	2700
Baggage reclaim	3410	2340	46	2410	43	2540	37	2700
Concourse	3390	2340	45	2410	42	2540	36	2700

Source: ACL/Aer Rianta/SH&E

Despite the minor reservations about the methodology used we consider that these figures represent a reasonable picture of the capacity/demand situation.

The above capacity estimates relate to the terminal as a whole. They therefore imply an optimum distribution of demand between the three terminal areas. In practice these areas (Pier A, Pier B and Pier C) operate mainly as self-contained units, both as regards the airlines using them and the handling agents. Pier A is used by Ryanair and Aer Lingus, plus some handled charters, Pier B is used by Aer Lingus long-haul, some Aer Lingus short-haul and most flights by North American and continental European carriers. Pier C is used by British Midland, City Jet, some other foreign short-haul carriers and by some charters. A subjective look at these facilities suggests that some specific problems could arise if the current distribution of traffic continues. The main problem areas that we have identified are:

q Pier A. The Gate Rooms serving stands 8-12, on the face of the old terminal building, are very narrow causing potential flow problems for passengers trying to access the lower numbered gates. These problems would be greatly exacerbated if Ryanair replaces its B.737-200s with 800s, as this would cause an increase of about 40% in the average aircraft load. Using the non-contact stands associated with Pier A (70-88) would be likely to cause problems. Bussing to these stands from Pier A could create overcrowding in the pier.

q Growth in traffic will make it increasingly difficult for Ryanair to continue to operate exclusively from contact stands without discriminating against other airlines.

q Pier B. We have some concerns about the capacity of the immigration facility, which would appear to rely on very fast service times in order to meet demand. If transatlantic traffic continues to grow quickly there could also be a shortage of pier-served stands, requiring more towing-off of aircraft between their arrival and departure and lowering passenger service standards if passengers have to be bussed.

q Pier C. The large bussing facility under Pier C would appear to present one solution to the problem of increased use of non-contact stands. For this to work effectively it would be necessary for some bussing operations to relate to aircraft using the Pier A no contact stands and therefore using different handling agents from those in Pier C.

q In general there will be a quite rapid increase in the proportion of flights needing to be handled on non-contact stands – with its implications for costs, congestion on the apron and passenger service standards, and the willingness of all airlines to use non contact stands.

5.5 Conclusion

While there appears to be sufficient capacity in the terminal as a whole for 3-4 years growth, this will require some difficult management decisions and an inevitable rapid increase in the use of non-contact stands. The broad conclusions that can be drawn from the above analysis is that a terminal capacity of 3000 passenger for arrivals and 3250 for departures – as declared by Aer Rianta for 2001 is the equivalent of about 18.5 million annual passengers assuming no further peaks spreading beyond the 1998 level. This should be sufficient to last until 2004 however if the airport is to operate correctly at the expected volumes it is imperative that there is adequate resources provided by the airlines and handling agents to process passengers.

6. Assessment of the Findings in the Context of the Regulation

6.1 SH&E's work in the context of the Regulation

The regulation and coordination of airports has its legal backing in the *Council Regulation (EEC) No 95/93 of January 1993 on common rules for the allocation of slots at Community airports*

The Regulation aimed to achieve the following key objectives [7]: to facilitate competition; to ensure slots are allocated on the basis of “neutral, transparent and non-discriminatory rules”; and, most relevantly to Dublin, to encourage the use of airport capacity by making the best use of available slots. Under the Regulation, Member States may designate airports as co-ordinated “provided that principles of transparency, neutrality and non-discrimination are met”.

The Regulation is unclear about the exact point at which a Member State has no option but to impose full coordination. The three initial criteria for coordination are:

- (i) when air carriers representing more than a half of the operations at an airport and/or the airport authority consider that capacity is insufficient for actual or planned operations at certain periods or
- (ii) when new entrants encounter serious problems in securing slots or
- (iii) when a Member State considers it necessary

On the basis of point iii Air Rianta has requested that the Department commission the capacity analysis. It is simultaneously seeking to arrive at a decision based upon the process laid out in the Regulation:

“ If, after consultation with the air carriers using the airport regularly [and] the airport authorities, air traffic control, authorities and passengers’ organisations ..., the analysis does not indicate possibilities of resolving the serious problems in the short term, the Member State shall ensure that the airport shall be designated as fully coordinated for the periods during which capacity problems occur.”

6.2 Interpretation of the Results in the Context of the Regulation

Our analysis of the three critical sub-systems at Dublin Airport suggests that the decision to designate the airport as a co-ordinated airport under the terms of the Regulation 95/93 is fully justified.

However, it appears, at least on paper, that there should just be sufficient capacity available to delay a designation of full co-ordination for a small number of years. This view is based on our belief that improvements will be implemented in the following areas:

- The improvement by Aer Rianta of its stand allocation and management processes:

- The co-operation of all users of Dublin Airport with Aer Rianta's management of the airport and its stand allocation decisions, particularly in relation to the use of contact and non-contact stands.

- Ground handling arrangements match growth in traffic

- The cooperation of airlines with requests from ACL for re-scheduling of flight to prevent periods when demands would exceed capacity; and

- The co-operation of new airlines to communicate with ACL before operating.

The most critical element in the airport system currently appears to be availability of stands, especially contact stands. There are likely to be adequate stands available in total (contact and non-contact) to accommodate demand in the short term. It is a decision of the airline community whether:

- a) It is prepared to accept a reducing quality of service; and

- b) Either all airlines agree to use when necessary non-contact stands or the community is prepared to accept the refusal of individual airlines to use non-contact stands.

If both of these conditions do not apply, there is potential for unacceptable levels of congestion. Regulation 95/93 is not particularly clear in the conditions that need to apply for an airport to be designated as fully co-ordinated. However, we consider that a revision to the Regulation would offer greater guidance in this regard, and would be consistent with our opinion that in the absence of airline agreement on these two points, Dublin should be designated as fully co-ordinated.

Of equal importance is the voluntary re-scheduling of flights, as and when requested by ACL. If this does not happen, and despite our analysis of the capacity of Dublin airport (based on average growth rates and typical distributions of traffic), then it is clear that there would be periods in which demand would exceed capacity. Although not the outcome of a formal capacity study as required by Regulation 95/93 (as currently drafted), it would be the clearest possible indication that designation of Dublin as fully co-ordinated would be justified. This ultimately is a decision of individual airlines and ACL should report regularly to the Department / the Office of the Aviation Regulator and Aer Rianta as appropriate on airline co-operation.

The need for Dublin to be guarded as best possible against “un-announced arrivals” is the most difficult to obtain advance agreement on. As slots are only needed at fully co-ordinated airports, there is no obligation on an airline to inform an airport in advance of its intention to operate into it. The provisions of the Regulation are particularly weak and unclear in this regard. We consider the most practical means of reducing the risks of such un-announced operations as have occurred in Dublin in the past (short of designation as fully co-ordinated) is to seek the co-operation of the airlines to ensure prior clearance with ACL prior to taking on business. We consider that Aer Rianta would be justified in making this a condition of the right to operate at the airport.

It will be appreciated that there can be no guarantee that all four of these enhancements will be met (although there should be no difficulty with the first). Each of these needs to be closely monitored.

Our capacity assessment also assumes that hourly runway capacity can be increased to 44 movements, and that this capacity is fully available for commercial operations. We believe that this is an achievable objective.

APPENDICES

Appendix 1 – Reduction of runway occupancy times

The capacity of a runway is crucially dependent on the length of time that each landing or departing aircraft spends on the runway. The other key determinant is the availability of aircraft waiting to land or take off. Therefore, training of pilots and air traffic controllers in order to cut waiting times to a minimum is a way of achieving higher throughputs from a runway. Surveys at Gatwick and Heathrow airports show that significant improvements are possible. We believe that these

Description of runways, navigation aids and distances

improvements could also be achieved at Dublin. If they were, a capacity of 44 movements per hour should be achievable. The second key feature is the availability of a queue of aircraft. On arrival this can be achieved by reducing separation between aircraft to the minimum safe distance. A key part of this is reduction of separation from 5 miles to 3. Given the mix of aircraft at Dublin - which are mainly of the same medium jet type - there should be little loss of capacity due to the extra separation needed behind very large aircraft. On departures there should not be a problem unless aircraft arrive at the runway and are then unable to depart due to en-route restrictions. In this case holding area can optimise the flow of aircraft to the runway by providing overtaking opportunities

Appendix 2 – Terminal Analysis

Individual components of capacity and the effects of terminal expansion in 2000.

The demand and capacity study carried out by ACL gives details of the capacities of individual components of the terminal in 1999, 2000 and 2001. (These are shown in Table 8 of the ACL Full Report and are reproduced below)

All figures are passenger numbers	1999	2000	2001
Departures			
Check in	1980	2810	3250
Concourse	1540	2410	4190
Passenger Search	3000	3510	3510
Arrivals			
Immigration	2370	2970	2970
Baggage Reclaim	1850	3410	3410
Concourse	1890	3390	3390

Appendix 3 – Selected Fully Co-ordinated European Airports

The following table shows airports (ranked by annual passenger throughput) in Europe, as provided by IATA and their co-ordination status.

Rank	City	Airport	Co-ordination status	Annual Passengers (millions)
1	London	LHR	Fully Co-ordinated	62
2	Frankfurt	FRA	Fully Co-ordinated	45
3	Paris - Charles de Gaulle	CDG	Fully Co-ordinated	43
4	Amsterdam	AMS	Fully Co-ordinated	37
5	Gatwick	LGW	Fully Co-ordinated	30
6	Madrid	MAD	Fully Co-ordinated	27
7	Paris - Orly	ORY	Fully Co-ordinated	25
8	Rome	FCO	Fully Co-ordinated	24
9	Munich	MUC	Fully Co-ordinated	21
10	Zurich	ZRH	Fully Co-ordinated	20
11	Brussels	BRU	Fully Co-ordinated	20
12	Palma de Mallorca	PMI	Fully Co-ordinated	19
13	Manchester	MAN	Fully Co-ordinated	18
14	Barcelona	BCN	Fully Co-ordinated	17
15	Copenhagen	CPH	Fully Co-ordinated	17
16	Stockholm - Arlanda	ARN	Fully Co-ordinated	17
17	Milan - Malpensa	MLP	Fully Co-ordinated	17
18	Dusseldorf	DUS	Fully Co-ordinated	16
19	Oslo	OSL	Fully Co-ordinated	14
20	Istanbul	IST	Fully Co-ordinated	13
21	Dublin	DUB	SMA	12
22	Vienna	VIE	Fully Co-ordinated	11
23	Berlin Tegel	TXL	Fully Co-ordinated	9.6
24	Helsinki	HEL	Fully Co-ordinated	9.6
25	Moscow	SVO	Fully Co-ordinated	9.6

Source: IATA

[1] We also recommend a study to determine if better education would improve pilot response to line up and take of clearance, and ground landing roll and runway vacation.

[2] According to Aer Rianta, IBM has been appointed to provide stand management software.

[3] Currently, passengers arriving in Piers A and B will usually collect bags from the belts nearest Pier C and vice versa. This causes congestion as passenger flows cross each other. This has been compounded by reduced passage due to building works.

Description of runways, navigation aids and distances

[4] before 'reduction' and peak spreading.

[5] This is the figure declared by Aer Rianta for 2001.

[6] At Heathrow, at the time these figures relate to (1993), Terminal 1 handled mainly short – haul home based traffic. Terminal 2 handled mainly away- based short-haul traffic, Terminal 3 away based long haul traffic and terminal 4 home based longhaul.

[7] Ref: European Commission Study of certain aspects of Council Regulation 95/93 on common rules for the allocation of slots at Community Airports. PriceWaterhouse Coopers, May 2000.